

Housekeepers

Housekeepers work as a team & the number of assigned rooms depends on business levels. Rooms must be thoroughly cleaned & restocked in a timely manner. Tasks include: stripping/making beds, sweeping/vacuuming/mopping floors, dusting, washing windows/cleaning & restocking bathroom tubs/showers/sinks/toilets/floors/mirrors, kitchen cupboards, refrigerator, stove top, oven, range hood, microwave oven, dishes, silverware, utensils, pots, pans, counter tops, floors. Housekeepers must be able to stand, bend, reach, walk, lift/carry up to 50 pounds & use cleaning chemical throughout the shift.

Restaurant Bussers

Bussers will clean, set up & restock tables as guests enter/exit the restaurant; return all used dishes to the dish room/help servers/hosts prepare for group seating/distribute menus/keep water containers full; clean all areas of the restaurant/wait stations/dish room; vacuum carpets/sweep & mop floors as needed. Bussers must be able to work in a fast paced environment, lift & carry heavy trays, stand, bend, reach & walk for extended periods of time, speak & understand English to respond to guests in a courteous & friendly manner.

Concession Associate

Concessions Associates will rotate in several fast food venues around the resort. Each venue will serve a variety of items including but not limited to: hamburgers, hot dogs, nachos, pizza, small sandwich & salad items, ice cream, alcoholic beverages & Star Bucks Coffees. Associates will be trained to take orders from guests, prepare food items, serve guests, collect payments for orders, keep all kitchen & restaurant areas clean & restocked.

Associates must speak fluent English, be able to use current computer programs to order food & take payments in the form of American currency or credit/debit cards; must have pleasant, courteous and helpful attitude; must be able to bend, reach, stand & walk for extended periods of time & lift & carry up to 50 pounds.

Water Park Front Desk & Arcade Attendant

The Front Desk Attendant will consistently provide friendly, helpful customer service in a professional manner.

Duties include but are not limited to: Greeting every guest with a smile and pleasant attitude; thoroughly answering all questions and give knowledgeable responses; making sure all guest have the required wristband for entrance into the Park as well as towels and any other water park safety items; monitor guests in the arcade assisting them as needed; check out guests from water park and arcade areas; keep all areas of the Front Desk area including lobby and arcade area clean. Assist water park supervisors and managers with special projects when necessary.

Front Desk Attendants must be patient and kind; able to work 8 hour shifts with additional overtime if necessary; must be familiar with American money, debit/credit cards and work with a specific computer program; must be able to speak advanced English clearly without a pronounced

accent; must be able to sit, stand, walk, bend and reach for extended periods of time; must maintain a well groomed professional appearance.

Park Services Attendant

The Water Park Service Attendant will monitor and ensure the cleanliness in all water park areas including but not limited to all public areas, rest rooms, showers, lockers, break room, office and hallway areas.

Park Services Attendants are consistently kind and helpful with guests as they are visible in all public areas. Park Service Attendants must keep all areas of the water park clean and free of garbage and debris; reset water park furniture; assist guests with young children and those who are handicapped; provide clear, concise resort information and directions.

Park Services Attendants must be able to work with cleaning chemicals, must be able to bend, reach, stand and walk for extended periods of time, must be able to work outside, occasionally in extreme heat; must be able to work 8 hour shifts with a possibility of working over time.

Life Guard

Life Guards provide a safe, secure atmosphere in all water park areas. Life Guards must be mature, responsible, patient and professional; must be able to interact with all age groups & diverse personalities; must remain proficient in life saving technique to consistently maintain the highest level of safety possible; must be able to focus on the guests in the water area without allowing distractions. Guards must be able to freestyle swim 100 yards and must hold a current lifeguard CPR & first aid certification through the Red Cross Certification Training Class.

This position requires physical stamina & extended periods of time in & out of chlorinated water in various weather conditions; must be able to bend, reach, sit, stand & walk for extended periods of time as life guards are scheduled on a constantly rotating schedule throughout their shifts; must be able to speak clear, fluent English & work a variety of shifts with a possibility of over time hours.

*Chula Vista Resort provides life guard certification on property through the Red Cross. There is a \$35 charge for the training classes & certification & students are able to take their certification documentation with them once they leave Chula Vista Resort. The certifications are good up to one year. Life Guards are not paid while they are attending class however they may be scheduled shadowing hours when they are not in class.

Kitchen Assistant

Kitchen Assistants are asked to handle a wide variety of tasks including cleaning & preparing fruits, vegetables, salads, desserts, soups, beverages, bakery & various side dishes to serve with meals throughout the day. Assistants must keep the buffet areas well stocked at all times with

fresh hot/cold foods; help serve & prepare food for guests in the buffet area; clean buffet & all kitchen prep areas after every meal & properly store all foods; unload food shipments, store & inventory stock.

Direct access with guests is limited but the Kitchen Assistant must be able to speak & understand English well enough to respond to guests in a courteous & friendly manner. Employees working as kitchen assistants must be able to stand, bend, reach and walk for extended periods of time & be able to lift and carry up to 50 pounds.

Host

Hosts will warmly greet & welcome guests upon arrival to the restaurant. They will efficiently manage the seating of guests to appropriate tables; record guest names & number of people in the party when immediate seating is limited & provide them with estimated wait times. Upon seating guests, hosts offer menus & inform guests of specials & when they can expect their server to assist them; inspect tables for proper presentation; assist wait staff & bussers to clean, reset & restock tables as needed; keep all areas of the restaurant clean, neat & organized.

Hosts have direct contact with the guests so English skills must be advanced with little or no accent. Hosts will need to be familiar with American money, credit/debit cards & proficiently use the provided computer system. The position requires the ability to bend, reach, stand & walk for extended periods of time & lift & carry up to 50 pounds.